

## **Auto Pay Terms and Conditions**

**Contract Duration and Automatic Renewal:** Contract is in force for 3 months from the Contract Start Date. Once this 3 month period ends your contract will continue on your nominated debit cycle unless cancelled by either you or LAVA YOGA, with notification of 14 days in advance of the next billing date.

This Auto Pay pass can be used at both Bondi Junction and Maroubra studios.

- No set up fees.
- No cancellation fees after the 3 month minimum period.
- No suspension fees.
- Direct debit from Credit Card is:
  - Weekly \$25+CC fees = \$26.49; or
  - Fortnightly \$50+CC fees = \$51.98.
- Direct from Bank account:
  - Weekly \$25+CC fees=\$25.99; or
  - Fortnightly \$50+CC fees=\$50.99.

### **Payment Failure**

If your payment fails to authorize for any reason, a \$15 late fee will apply if the payment does not re-authorise within 7 calendar days of the original rejection.

Your service will be deactivated if the payments fall more than 30 calendar days in arrears and a \$99 cancellation fee will be incurred.

### **Suspending your Auto Pay**

- To suspend your Auto Pay a completed request must be submitted by email to [info.bondi@lavayoga.com.au](mailto:info.bondi@lavayoga.com.au) at least 7 days in advance of your next billing date in order for your request to be effective.
- You can suspend your Auto Pay schedule for up to 30 days each 3 month period. Following the end of your requested suspension period, your weekly/fortnightly Auto Pay will automatically be reactivated.

### **Cancelling your Auto Pay:**

- Cancellation of your Auto Pay can be done via email to [info.bondi@lavayoga.com.au](mailto:info.bondi@lavayoga.com.au) with 7 days notice after the 3 month minimum contract period.
- Cancellation of Auto Pay prior to the 3 month minimum commitment will incur a \$99 fee. This fee will be automatically debited from your final payment.